



D E M P S E Y  
C E N T E R

### Notice of Security Incident

On July 16, 2020 Dempsey Centers for Quality Cancer Care was notified by Blackbaud, a third-party service provider of a security incident that took place between February 7, 2020 and May 20, 2020 that may have involved your personal contact information as a donor, including giving history. Blackbaud is a leading provider of cloud software and data management used widely by local non-profit organizations, including healthcare systems, churches, colleges and universities.

Issues of data security is a priority at Dempsey Center and taken seriously when incidents happen. We have reviewed and investigated the data maintained by the Dempsey Center and have been informed by Blackbaud that credit card and banking information was not accessed in this incident as measures are in place to encrypt all financial information. **Dempsey Center does not maintain credit card or banking information in Raisers Edge NXT, the specific Blackbaud product used by Dempsey Center for donor management.**

Protecting customers' data is a top priority of Blackbaud and has confirmed that information retrieved has been removed and destroyed. Blackbaud has provided us with assurance that based on the nature of the incident, their research, and third party (including law enforcement) investigation, they have no reason to believe that any data went beyond the cybercriminal, was or will be misused, or will be disseminated or otherwise made available publicly.

While no credit card or banking information was compromised, we are notifying you so that you can take immediate action to protect yourself. Ensuring the safety of our constituents' data is of the utmost importance to us. As part of Blackbaud's ongoing efforts to help prevent something like this from happening in the future, our third-party service provider has already implemented and tested several changes that will protect your data from any subsequent incidents.

As a best practice, we recommend you remain vigilant and promptly report any suspicious activity or suspected identity theft to us and to the Maine Attorney General at 207-626-8800.

The security and privacy of our stakeholder information is a top priority for Dempsey Center. We commit to continue to monitor the situation and will take appropriate steps to address any concerns. Please feel free to reach out to either myself or our Fiscal Operations Director, Heather Ward at 207-795-8250.

Thank you,

Wendy Tardif

Executive Director

Dempsey Centers for Quality Cancer Care